



Who are STRF?

What can STRF do for you?

We want to set up a Residents Association, can STRF help?

What you can do to help STRF?

These are just a few of the questions we are frequently asked, you may have some of your own, the best way to start is at the beginning, so who or what are STRF?

STRF was formed to look after the best interests of Southend on Sea residents in all matters concerning their tenancy with South Essex Homes or a South Essex Homes Leaseholder or Leaseholders tenant or any matter related to the City of Southend on Sea Council. We are also able to help with matters concerning private tenants or property owners, although we do not have the same powers in dealing with private properties, we can sometimes offer help and advice or point you in the right direction. We also organise free events throughout the City.

What can STRF do for you?

If you have an unresolved issue with your property or tenancy then we may be able to help in some way. STRF have the knowledge and means to help take on issues regarding repairs, maintenance and tenancy issues with South Essex Homes properties and can offer advice to everyone else.

Do you feel your estate, road or area would benefit by having a Residents Association but are unsure as to how to proceed?

STRF are able to guide you through the process of setting up a Residents Association or Group within South Essex Homes properties, estates or areas that contain a majority of their properties. We actively monitor these Associations or Groups and welcome any input from them and will assist them in organising their own events etc. There is a huge benefit in having an Association or Group in your area as a means of information sharing between your fellow residents and STRF.

What you can do to help STRF.

We hold regular monthly meetings where your input is the best way to raise any issues you may have. The details of these meetings can be found on our website www.strf.uk or our Facebook page STRF 2020 or by emailing info@strf.org.uk. We are also seeking people to help us set up and remove our equipment at events and also help with the BBQ we take with us at summer events we either organise or attend. There is the option of becoming a Resident Representative for your area which at its simplest means putting notices in notice boards and sharing information between residents and STRF, or at most becoming the Chair of your local Residents Association or Group. Maybe you would even like to help us at a higher level and become part of the STRF Committee?

ONLY YOU KNOW HOW YOU ARE WILLING TO HELP SO WHY NOT LET US KNOW?



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