

Disability and Carers Action Group

Wednesday 14th June 2023 @ 11am room 7 Civic Centre

Attendees:

Edna Phillips	EP	Barrie Andrews	BA
Hedley Brown	HD	Brian Cook	BC
Elaine Turner	ET	Sarah Gallagher	SG
Keith Ducker	KD		

		Actions
1	<p>Welcomes and Introductions:</p> <p>KD Welcomed all attendees to the meeting and asked all to introduce themselves.</p>	
2	<p>Apologies:</p> <p>Paul Hartnell (PH), Brenda Tilley (BT), Kailasapathy Chinnaiyah (KC), Peter Sommerville (PS) & Terry Swinney (TS)</p>	
3	<p>Matters Arising from last meeting.</p> <p>All completed</p>	
4	<p>Election of Chair, Vice Chair & Minute Taker:</p> <p>Still to be completed</p>	
5	<p>Scooter Policy (Jan 23):</p> <p>This is to come to residents as soon as it is possible. Hopefully it will be in August but cannot be guaranteed. KD to find out date and ask for it to be sent out to as many residents as possible.</p> <p>The residents will be able to write the policy themselves with the help of SHE.</p> <p>KD asked Sue to send out information by email if possible and if not by notice or letter</p>	<p>KD Done</p>
6	<p>Sarah Gallagher (Resident Engagement)</p> <p>Sarah explained her role within SEH to the group. Sarah also explained how she along with Sue Rickard helped with the organisation of activities that the residents arranged themselves.</p> <p>Sarah also explained how the Digital Ambassadors work and three residents asked if they could be included with help from the Digital Ambassadors. Sarah said that she will take their details and contact them very shortly to arrange for them to be contacted by a Digital Ambassador.</p> <p>KD was asked by BC to forward his phone number to SG.</p>	<p>KD Done</p>

7	<p>Terms of Reference:</p> <p>The terms of reference were agreed and a copy to be sent to Sue Rickard for keeping.</p>	KD Done
8	<p>KD asked residents if they can come up with an idea of what the group could get involved with or an idea of something that they can help others to do.</p>	
10	<p>Any Other Business:</p> <p>BC asked if the meeting could be twice a month. It was explained that it was fine to hold it monthly as it would be too much for other residents to come as most do other residents meeting.</p> <p>EP asked why when they do not have a SHO attending they are paying for one in their service charge. KD explained that they attend daily to the schemes. All there said that they never have a SHO or a Care Line person call to the schemes at all. KD asked if there is a notice in the schemes on the notice board, office door or office window that tells them days and times that they will be visiting. No one has ever seen one. KD asked that could they go back and check and let him know if there is one or not so that he can forward their concerns on.</p> <p>A discussion was had regarding how SEH, Council and SEPTs work as residents did not understand the way all three work together.</p> <p>BC said that he lives in a three-bedroom house and is willing to give it up if he was granted a payment and if his moving expenses were paid for him.</p> <p>BG said that he has a shed in his garden that has been there for since he moved in 40 years ago that he was told when he went to look at a property that he would have taken that he would have to pay his moving expenses and would be charged to have the shed removed if he agreed a move. KD explained that he needs to contact the housing team on 0800 833 160 to see what can be done.</p> <p><i>KD spoke to Debbie who has said that she will see that a notice is put on the office door or window to show when the officer will be attending but to also understand that sometimes if say and emergency happens, the the time will change, This will be on the notice as soon as possible. She will ask caretaking to do what they can to put notices up.</i></p>	<p>KD Spoke to Debbie</p> <p>BG</p>
11	<p>Date of next meeting:</p> <p>The next meeting will be on 12th July in Room 7, first floor Civic Centre @ 11am.</p>	
12	<p>To be sent by:</p> <p>EP, HD, ET, BA, BC, PH, BD, PS, KC, BT & TS. to receive the minutes by mail. Email copy to following: Federation to be put on their website, BT, DN & KC</p>	
13	<p>At all meetings you can bring anything that concerns you as a disabled resident or carer of a disabled resident.</p> <p>We welcome any concerns or ideas you have & we will discuss anything that is of concern or worry to you as a disable resident or a carer of a disabled resident.</p>	