

Resident & Staff Involvement Focus Group

Wednesday 18th December 2019

Meeting Notes

Attendees:

Terry Swinney	TS	Blyth Avenue - Chair	Chris McPhillips	CMc	Kingfisher Close
Bob Ayriss	BA	Barringtons - Vice Chair	Jeni Oliver	JO	Neil Armstrong Way
Elaine Ridge	ER	Snakes Lane - Secretary	Brenda Tilley	BT	Blyth Avenue
Beryl Chapman	BC	Stephen MacAdden House			
Ann-Marie Gough	AMG	Hornby Avenue	Tony Holliday	TH	South Essex Homes
J Barrie Andrews	JBA	Westwood House	Russell Haynes	RH	South Essex Homes
Majzoub B Ali	MBA	Viking Court	Stuart Long	SL	South Essex Homes

		Actions
1	<p><u>Welcomes and Introductions</u></p> <p>TS Welcomed and Thanked all for attending</p>	
2	<p><u>Apologies</u></p> <p>Diane Nicholls, Jean Grindall, Terry Brown, Keith Ducker, Sonia Ballis</p>	
3	<p><u>Matters Arising from last meeting</u></p> <p>Addressed within these minutes</p> <p><u>Minutes Agreed</u> Terry Swinney and Chris McPhillips</p>	
4	<p><u>Estate Services Manager</u> Tony Holliday</p> <p>TH Thanked members for the invite and stated his department covers Grounds, Maintenance, Caretaking, Cleaning, Technicians teams. We went over to HouseMark recording process. All staff have app on mobile phones, when they are on site, they log on and the jobs that need to be done come up. They can photograph the before and the after so we can see the work to be done and the result after. We have technicians installing the new Fire Doors; they check the reference numbers and take photos. All the information from across all the services is stored on a main server within HouseMark. We can easily access the data to make sure all the areas covered meet the standard we set for them to be at. It's a good way to identify areas that need extra attention or repeat incidents in a set area's this can then be investigated further.</p> <p>JBA Estate inspections are timed now, aren't they?</p> <p>TH Yes, they are, we can keep an eye on who is doing what. We changed to the new system of 'if it looks like it does not need doing, don't do it'. That way we can have resources where they are needed more and make better use of the time they have. They take pictures to show the before and the after where needed. That way we can check what is being done and where. Staff can also be sent to any emergency situation quickly and deal with that more effectively.</p> <p>TS Me, Diane and Elaine were in Malvern on a couple of floors hallway lights were not working, thought this was as safety issue.</p> <p>TH The caretakers cover the tower blocks every day so that seems strange. It could be an electrical problem; I will look into that. Our focus has changed over the time and we now focus more on Fire Risk assessments and keeping all areas free in case of an emergency situation. We are spending more time where we are needed.</p> <p>TS We all know that you have had cuts in budgets and staff and this has had major</p>	TH

		Actions
	<p>effects on you all, but did think no lights were a Health and Safety issue.</p> <p>TH It maybe that it's not just a bulb change, maybe more to it like circuit problems. I will look into and thanked TS for the information.</p> <p>BC I would just like to say that I had a very pleasant and respectful young man come and check my Gas and cooker.</p> <p>TH Thanked BC I am pleased to know and will pass that on.</p> <p>BT We seem to have a lot of fly tipping and rubbish building up in the area near us, like we had before. Some of the residents living in the houses across the road put their rubbish there too. At the end of Blyth and Caulfield. I will try and get some numbers for you. Some of the stuff they are putting there can be dangerous, like golf clubs.</p> <p>Group discussion</p> <p>TH We have a lot of dumping and fly tipping in the Shoebury areas. It's hard to get evidence of who is doing it. We have lorries that go around all day every day and as fast as we clear it: it gets more dumped there. It's hard to get the evidence needed to prove who is doing it. If anyone can get details and descriptions and let us know it would help us. I am happy to come back to another meeting to give you more information and figures.</p> <p>Group discussion</p> <p>Members agreed.</p> <p>TS Have been talking to Beverley and some others and suggested we try to get people to become Litter Pickers to go around there.</p> <p>TH They have groups of people going along the sea front doing that so that could be an idea. I am happy to come along to another meeting and work through some ideas with the group. There is a lady who is very pro-active in that area.</p> <p>TS I have seen the two women in a lot of different areas.</p> <p>Group discussion</p> <p>ER In our area councillor's and church attenders go around on a regular basis litter picking and it makes a big difference.</p> <p>BT We need to have more bins around the borough, so many times we see the ones we do have are over flowing, we do need more everywhere.</p> <p>CMc We have residents putting rubbish out on a Monday but our collection is not until a Friday, you have to get letters out to residents to remind them more often when the rubbish should go out before collection.</p> <p>Group discussions.</p> <p>TH Unfortunately, there will always be people who feel that they can do what they like. Some areas do need bigger bins; the ones there now are too small I am looking into that.</p> <p>BA At Barringtons the rubbish shoots are too small, because of Health & Safety and some people putting fireworks down them but we can't even get a carrier bag through them. Residents take the rubbish down and leave it outside the bin shed.</p> <p>Group discussion</p> <p>TH We can try to put a normal waste bin in the area where the recycle ones are. I'll look into what we can do.</p> <p>ER Terry Brown from Balmoral has not been able to make it today but he has asked me to highlight to you the issues they are still having in their areas that were in the last minutes. I did see them and have noticed that there was a drop in the standards but we have addressed that, is he saying it is still not good there?</p> <p>ER Yes, it seems to be</p> <p>TH If there are still things going on then I will go myself and check it out.</p> <p>BA There was a discussion and it was agreed that I go as an independent on the walkabout with them I went and filled the forms in and they were happy with it.</p> <p>TH I will defiantly go over there myself because I was under the impression that it was okay.</p> <p>ER Is it worth talking to the councillor that was there and sent e-mail to Mike to discuss with her the things that are being bought up.</p> <p>TH I will be doing that.</p> <p>Group discussion</p> <p>BJA We have an area at the back of Westwood that never gets tended to and is a terrible</p>	<p>TH</p> <p>TH</p> <p>TH</p> <p>TH BA</p>

		Actions
	<p>mess there. The wardens don't take any notice and the Estate walkabouts are not the same anymore.</p> <p>TH We need people to call us and give us feedback and report things to us and we will get onto it. They should be picked up on Estate Inspections; I will get them onto it straight away.</p> <p>BA There is confusion as to who has responsibility, and maybe people have to be reminded what they cover.</p> <p>MBA When the caretakers come to our flats, they only seem to cover the ground floor and don't go upstairs. The problem is we have rubbish dumped and left out on the floors and we have to phone to get it collected, but if they went upstairs, they would see it. I have reported the person doing this but it still keeps happening.</p> <p>BT Need to put up big notices.</p> <p>TH Will look into that. One they should be checking all floors and two who is dumping or putting the rubbish out?</p> <p>Group discussion It is up the people at the end of the day they leave mattresses, rubbish and furniture on the stairways, passageways and communal areas don't think or care about Health & Safety of other people or even their own families. There is enough publicity when people get hurt or die because of this behaviour but people still don't care what they do.</p> <p>ER The grounds maintenance guys are doing a very good job in our Snakes Lane Communal Gardens and front garden areas.</p> <p>TH Thanked ER and would pass onto teams.</p> <p>TH Thanked members for their input and reminded he is happy to come along to any future meetings.</p>	<p>TH</p> <p>TH</p> <p>TH</p>
5	<u>Resident Involvement (AUDIT)</u>	Stuart Long
5a	<p><u>Audit/Budget</u></p> <p>SL Thanked members for invite. The spread sheet comes through every 4 to 6 weeks, so not through yet but will be for the next meeting. We used to meet every 6 weeks with groups but now they are monthly they are not always available. We are on track with the accounts so far. We looked at the print out for the beverages cost, it is all correlating to the Residents Involvement meetings e.g., Disability meeting £31.50, every month. I have been through it and it is from resident Involvement groups. We have now got the spread sheet so all the different departments can see where the money is all going, also Carol can use it to present to Board.</p> <p>Group discussion SL I will keep an eye on it.</p> <p>BT So we are paying £31.50 for drinks for every meeting, that's quite expensive. We only meet once a month that seems extortionate.</p> <p>Group discussion TS We agreed to Get the kids Out having the funding they asked for and they are doing a great job. I bumped into Maria and we discussed the hostel projects that asked for funding and have not put in estimates yet, Maria stated that some of the residents have moved on because it is only temporary housing but they are looking into joining in with a Sheltered Unit residents we are concerned that they will miss out. We do not know how much is left in the funding pot and we don't know what is happening.</p> <p>SL I am aware of the discussions Maria is having and I will get her to get the information and estimates to you for what they are looking into doing.</p> <p>SL As per your discussion and suggestion, I have put a proposal together for funding for a designated Resident Involvement officer to work alongside you guys within the office, but the council have said no to extra money for that and only agree to the original Management Fee, so we will have to sort that out between ourselves. Will bring figures in next meeting.</p> <p>Group discussion BA If these hostels have managers can they be given a set budget to spend on what they</p>	<p>SL</p>

		Actions
	<p>need as and when.</p> <p>SL I can speak to Maria and ask if someone from the hostels can come along to the next meeting and you can have a chat with them.</p> <p>CMc I went to the Sheltered meeting and it was not very good and there was no mention of the Disability Group joining with Sheltered.</p> <p>BC It went to a vote in a previous Sheltered meeting and the group members did not want the two to be joined.</p> <p>CMc They said it was going to be discussed again and it hasn't.</p> <p>BC It was a very strange Sheltered meeting.</p> <p>SL In what way?</p> <p>Group discussion</p> <p>SL Can you email me with your concerns and I will see what we can do.</p> <p>BT There were discussions last year about the way forward for the Sheltered meetings. The Constitution was going to be reviewed, to include Part 1; I still haven't had a copy of the old one yet to go through. It was also discussed and agreed that the meeting would be held in the Civic because it was central for all residents and not in the unit lounges and kitchen that disrupts Residents.</p> <p>SL I will speak to Maria about it.</p> <p>SL Thanked members for their continued support and confirmed it is appreciated by SEH.</p>	<p>SL</p> <p>SL</p>
6	<p>Property Services</p> <p>Russell Haynes</p>	
	<p>RH Thanked members for invite. I am Operations Manager for Property Services. Morgan Sindall is one of the contracts that sit within my remit. I can give you an update on where we are on the contract, we are 9 months in. The contract is not running as smooth as it could do, there are number of factors to that. It is quite complicated contract by way of logistics and we are still carrying a large work load from Kiers. We were reassured that Morgan Sindall would put extra resources in to tackle that so that the day to day work coming in was covered when their contract started, but that did not happen, so they have been carrying a big backlog from day one. However, our meeting with Morgan Sindall Directors was to make sure what we call work in progress is at a reasonable level and on responsive that should be running on about 2 weeks. We are up to 3 weeks so that still has a way to go. Once we tackle that we can start looking at other issues out there. The main thing is to get the jobs we have done before they go out of priority and loose them from priority. We have got KPI's in place they are running 10% below them at the moment. If they do not fulfil their KPI targets they will lose a year of their contract. So, at some point if they want the 10-year contract they have to improve their performance. I think also its fair to say they have not tackled the issue of mentality towards the jobs they are doing because they have got to keep work force that just want to carry on as they used to do. We have told Morgan Sindall that they have to change the mind-set of the staff, they have the new contract and they have to step up the way they work. It is slightly changing some of the staff are changing. They have taken a lot of steps to improve but it is a challenge but heading in the right direction.</p> <p>ER At the meeting were the Directors made aware of how serious this is and that South Essex Homes won't be a push over and actions will be taken.</p> <p>RH Yes, they are fully aware of the consequences and it carries on year on year so they know that every year they do not perform they will lose a year of the contract.</p> <p>BA They have a five-year contract with the potential of up to 10 years if they perform to the KPI's set. If they don't then we take a year off that.</p> <p>TS Is there anything in the contract to say if they underperform badly, they could lose the contract completely?</p> <p>RH There could be, I will have to check the Termination contract, but I think that is one year, what I would say is that this type of contract is becoming less and less attractive to companies out there. A number of the groups out there are pulling away from the Responsive Repair part, because it is difficult to manage and difficult to make money. So, there is not a lot of interest out there.</p>	

		Actions
	<p>TS Do you think it would be better if they took more apprentices on?</p> <p>RH I don't know, I think that is an industry wide problem that has been going on for the last 30 years.</p> <p>Group discussion</p> <p>Some members have had issues where Morgan Sindall have been booked in and don't turn up or turn up on the wrong day and or time. Some members have seen several vans parked up together sometimes for several hours and the workmen are just hanging about in or around their vans. When ringing Call Centre to report jobs not all staff gives Job numbers so jobs cannot be traced or logged.</p> <p>AMG Have had and do have many on-going issues and delays with works needed to be done on property.</p> <p>RH Asked AMG for details and would look into. If residents have any issues or problems with Morgan Sindall and staff could contact me as and when and I can follow them up.</p> <p>RH Thanked members for input.</p>	
7	<u>Department Written Updates</u>	
	<p><u>Communications</u></p> <p>Email update Julia Pack</p> <p>7a <u>Insight</u> - We are currently pulling together the winter 2020 issue which will be delivered in late January. Keith will be submitting an article re the Fed once the constitution is all agreed. Main features in this issue include: Breast cancer focus – 3 of our SHOs have been battling the disease this year and they all share their stories. Community Safety: see the signs / hate crime etc. Home contents insurance. Unfortunately, I haven't got enough info to carry an apprenticeship article in the issue (as suggested by your group) but will hope to do this in the spring issue.</p> <p>7b <u>Careline</u> - We are continuing with our drive to market CarelineSOS online and via social media and that is going well</p> <p>7c <u>Website</u> - We are looking into our options with regards to our website. We need to ensure certain accessibility changes are made by Sept 2020 in order to meet the deadline for new Government guidelines – so we are taking this opportunity to consider a potential new website. It's very early days but we'll keep you posted. If you have any questions please let us know!</p> <p><u>Anti-Social Behaviour</u> – No updates received</p> <p><u>Income</u> – No updates received</p> <p><u>Leaseholders</u> – No updates received</p> <p><u>Customer Care</u> – No updates received</p>	
	<u>Any Other Business</u>	
	<p>BA Next year could we not have the December meeting. Members agreed.</p> <p>TS Thanked everyone for attending and closed meeting.</p>	

		Actions
	<u>Dates, times and venues of future meetings:</u>	
	<p>Wednesday 19th February – 11:00am – Committee Room 5</p> <p>Wednesday 18th March – 11:00am – Committee Room 5</p> <p>Wednesday 15th April – 11:00am – Committee Room 6</p> <p>Wednesday 20th May – 11:00am – Committee Room 5</p> <p>Wednesday 17th June – 11:00am – Committee Room 6</p> <p>Wednesday 15th July – 11:00am – Committee Room 5</p> <p><u>Wednesday 19th August – No meeting due to Holiday Break</u></p> <p>Wednesday 16th September – 11:00am – Room to be booked</p> <p>Wednesday 21st October – 11:00am – Room to be booked</p> <p>Wednesday 18th November – 11:00am – Room to be booked</p>	

TENANCY OFFICERS AREAS AS OF 18TH NOVEMBER 2019

EAST 1		EAST 2	
ROSS BASSAN	NO	THOMAS HARE	NO
BOURNEMOUTH PARK ROAD	16	APPLETREE CLOSE	2
CHASE ROAD	2	ARCHER AVENUE	30
CLUNY HOUSE	23	ARCHER CLOSE	11
CLUNY SQUARE	6	BOYDEN CLOSE	4
COKEFIELD AVENUE	26	CANTERBURY AVENUE	33
CUMBERLAND AVENUE	1	CHAINGATE AVENUE	12
THE BRAMBLES	39	ELDBERT CLOSE	6
EASTERN AVENUE	16	LINCOLN CHASE	16
HAMSTEL ROAD	20	NEWINGTON AVENUE	71
LEWES ROAD	11	NEWINGTON CLOSE	12
LITTLE WAKERING ROAD	1	PHILPOTT AVENUE	43
LORNES CLOSE	5	NORMAN HARRIS HOUSE	29
NORTH AVENUE	1	LONGBOW	83
NORWICH AVENUE	37	SHERWOOD WAY	69
NORWICH CLOSE	15	SOUTHCHURCH AVENUE	2
SUTTON COURT	71	CHRISTCHURCH COURT	31
TEMPLE COURT	68	NURSERY PLACE	34
PANTILE AVENUE	17	VALLANCE CLOSE	16
PEARTREE CLOSE	33	WELCH CLOSE	5
ROYSTON AVENUE	14	BEWLEY COURT	73
TREVETT HOUSE	30	WHITTINGHAM AVENUE	7
SOUTHCHURCH RECTORY CHASE	33	WICKMEAD CLOSE	9
ST EDMUNDS CLOSE	2		
ST LUKES ROAD	26		
THE MULBERRYS	3		
WALTHAM CRESCENT	10		
WESTBURY ROAD	2		
WEYBOURNE CLOSE	5		

TENANCY OFFICERS AREAS AS OF 18TH NOVEMBER 2019

EAST 3			EAST 4	
PAULA DE'ATH	NO		TRACEY WALLER	NO
ANSON CHASE	40		AVON WAY	34
ASHANTI CLOSE	67		BLYTH AVENUE	78
BULWARK ROAD	28		BROADWAY	1
CARMANIA CLOSE	27		BUNTERS AVENUE	36
CROUCHMANS	31		CAULFIELD ROAD	27
CENTURION CLOSE	30		CHELMER WAY	19
CUNNINGHAM CLOSE	63		CROUCH WAY	7
DANE STREET	8		DELAWARE ROAD	84
DELAWARE CRESCENT	40		GOLDMER CLOSE	13
KESTREL HOUSE	50		VIKING COURT	46
EAGLE WAY	54		ST AUDREYS	3
ELM ROAD	8		LONGSAND	1
EXETER CLOSE	8		MAPLIN WAY/THE BUNGALOW	1
FRASER CLOSE	51		NESS ROAD	9
FRIARS STREET	1		RICHMOND DRIVE	1
GREAT MEAD	49		SAXON GARDENS	110
GEORGE STREET	12		SEA VIEW ROAD	1
JOHN STREET	20		STOUR CLOSE	4
KINGFISHER CLOSE	24		WEST ROAD	11
ROPER'S FARM COTTAGE	1		WOOLPACK	12
LONGMANS	15			
SANDPIPER CLOSE	32			
SHOEBURY AVENUE	1			

TENANCY OFFICERS AREAS AS OF 18TH NOVEMBER 2019

WEST 1		WEST 2	
TRACEY WILLIAMS HAYLEY SHARMAN	NO	DONNA VINCENT	NO
ARTERIAL ROAD	1	ALTON GARDENS	19
MUSSETT HOUSE	22	AUDLEYS CLOSE	8
BELLHOUSE LANE	8	AVRO ROAD	2
BROOKFIELD COTTAGES	1	CAROLINES CLOSE	11
BIRCHE CLOSE	11	CRANSTON AVENUE	2
BRADFORDBURY	46	DENTON AVENUE	23
BRENDON WAY	1	DENTON CLOSE	3
CROFT CLOSE	18	DEREK GARDENS	9
DANESCROFT CLOSE	11	EASTWOODBURY CLOSE	3
SHANNON CLOSE	15	EASTWOODBURY CRESCENT	24
DANESCROFT DRIVE	44	EASTWOODBURY LANE	2
EAST STREET LEIGH	10	HORNBY AVENUE	48
WESTWOOD	15	HORNBY CLOSE	6
EASTWOOD OLD ROAD	8	LUNDY CLOSE	39
EASTWOOD ROAD NORTH	12	LAKENHAM HOUSE	15
EATON ROAD	9	NAYLAND HOUSE	28
ELMSLEIGH DRIVE	3	MANNERS WAY	1
FLEMMING CRESCENT	14	SCOTT HOUSE	39
NESTUDA HOUSE	31	NEIL ARMSTRONG WAY	21
HILDAVILLE DRIVE	1	NIGHTINGALE CLOSE	19
IRVINGTON CLOSE	3	PRINCE AVENUE	19
LEIGHWOOD AVENUE	10	PURLEY WAY	14
LITTLE FRETCHES	12	ROCHFORD ROAD	78
BEAVER TOWER	60	SIDMOUTH AVENUE	9
MANSELL CLOSE	3	BISHOP HOUSE	61
FURZEFIELD	29	WESTERN APPROACHES	18
RAYLEIGH DRIVE	17		
RECTORY GROVE	2		
ROTHWELL CLOSE	24		
SENIER HOUSE	21		
SNAKES LANE	49		
WEST STREET	4		
WOOD FARM CLOSE	38		
WOODLEIGH AVENUE	9		

TENANCY OFFICERS AREAS AS OF 18TH NOVEMBER 2019

WEST 3			WEST 4	
ELISE COLLINS JOE OSBORNE	NO		KATY BROWN	NO
BRIDGWATER DRIVE	25		BLenheim CHASE	29
BROOMFIELD AVENUE	15		CARLTON AVENUE	12
BRUTON AVENUE	7		CLEVELAND DRIVE	10
HARDWICK COURT	9		COLEMANS AVENUE	4
CHARLES CLOSE	10		DARLINGHURST GROVE	1
CHEDDAR AVENUE	21		FAIRFAX DRIVE	15
DANBURY CLOSE	24		FOSTAL CLOSE	2
DUNSTER AVENUE	18		GAINSBOROUGH DRIVE	10
FAIRVIEW DRIVE	3		HARRIDGE CLOSE	3
HIGHBANK CLOSE	9		HARRIDGE ROAD	16
HURST WAY	4		INVERNESS AVENUE	1
CECIL COURT	66		KENT AVENUE	32
JONES CLOSE	22		ADAMS ELM HOUSE	89
JUNIPER ROAD	15		YANTLET	42
MARTOCK AVENUE	33		TRAFFORD HOUSE	27
THE MENDIPS	3		MANCHESTER DRIVE	31
MENDIP CRESCENT	77		NORFOLK AVENUE	26
MENDIP ROAD	8		NORTHVILLE DRIVE	11
SANDHURST CRESCENT	4		PAVILION DRIVE	4
STONEHILL CLOSE	1		PICKETTS AVENUE	1
STONEHILL ROAD	38		PRITTLEWELL CHASE	1
THISTLEY CLOSE	2		QUEEN ANNES DRIVE	9
TIPTREE CLOSE	3		RANDOLPH CLOSE	30
TREECOT DRIVE	22		ROCHESTER DRIVE	2
TREELAWN DRIVE	5		SOUTHVIEW DRIVE	1
ST MARYS COURT	35		SPRINGFIELD DRIVE	1
VICTORIA AVENUE	4		SUFFOLK AVENUE	17
			SURREY AVENUE	41
			WESTBOURNE GROVE	1
			WENHAM DRIVE	1

TENANCY OFFICERS AREAS AS OF 18TH NOVEMBER 2019

CENTRAL 1		CENTRAL 2		CENTRAL 3	
GRAEME MOORE	NO	LORRAINE GAUDYN	NO	OLAIDE BALOGUN	NO
ALEXANDRA ROAD	1	QUANTOCK	89	BETJEMAN MEWS	6
ARGYLL ROAD	6	CHILTERN	92	BRONTE MEWS	7
AVENUE ROAD	2	MALVERN	91	BROWNING AVENUE	14
GRAMPIAN	61	PENNINE	92	BYRON AVENUE	13
BALTIC AVENUE	1	LANCASTER GARDENS	1	CARNARVON ROAD	3
BOSTON AVENUE	5	BARRINGTONS	107	CEDAR CLOSE	28
STEPHEN MCADDEN HOUSE	59	SUTTON ROAD 5 - 29a	23	CHESTNUT GROVE	32
BURR HILL CHASE	8			TOWNFIELDS	14
CEYLON ROAD	3			CROWBOROUGH ROAD	3
CHINCHILLA ROAD	1			DICKENS CLOSE	32
CLAREMONT ROAD	10			DRYDEN AVENUE	6
CRANLEY AVENUE	3			EAST STREET 81 - 224	42
RIVERSTONE	38			ELIOT MEWS	3
DEVEREUX ROAD	1			KIPLING MEWS	5
FIRST AVENUE	1			THE JORDANS	62
HAMLET COURT ROAD	1			MAPLE SQUARE	19
HERBERT GROVE	1			RUSKIN AVENUE	68
HEYGATE AVENUE	3			KEATS HOUSE	24
ELM COTTAGES	7			SHELLEY SQUARE	36
LONDON ROAD 616a	6			NICHOLSON HOUSE	98
BLACKDOWN	68			ST BENETS ROAD	3
PALMERSTON ROAD	3			SUTTON ROAD 443 - 489	45
PRINCES STREET	4			SYCAMORE GROVE	36
QUEBEC AVENUE	1			TENNYSON AVENUE	10
ROOTS HALL AVENUE	2			WORDSWORTH CLOSE	12
BRECON	68				
BUCKINGHAM HOUSE	28				
SATANITA ROAD	2				
MORNINGTON HOUSE	44				
VALKYRIE ROAD	3				
VICTORIA ROAD	1				
YORK ROAD	1				

SOUTH ESSEX HOMES BOARD INFORMATION

Governance / Board

We are governed by a Board of Directors, who have overall responsibility for South Essex Homes.

Our Board of Directors is made up of three local residents, three councillors and five independent members. Our current Board Members are:

- Roger Eastwood (Independent - Chair of the Board)
- Meg Davidson (Councillor - Vice Chair)
- Peter Wexham (Councillor)
- Margaret Borton (Councillor)
- Chris Silvey (Resident)
- Phyllis Ward (Resident)
- Barbara Lambert (Resident)
- David Joyce (Independent)
- Sacha Jevans (Independent)
- Prof. Michael Oxley (Independent)
- Chris March (Independent)

Papers will be available online prior to the meeting.

For more information about the Board please contact us

- Write to: South Essex Homes, PO Box 5817, Southend on Sea, SS1 9EL
- Freephone: 0800 833 160
- Email: sehcustomerservices@seh.southend.gov.uk

Information as of 19th November 2019